



ZEN INFORMATION SECURITY POLICY & OBJECTIVES – ISO 27001:2022

Information Security Policy

ZEN TECHNOLOGIES LIMITED provides resources and puts in place, measures to ensure Confidentiality, Integrity and Availability of all Information. It shall be achieved by continuously assessing and mitigating risks, establishing, monitoring, testing and reviewing the Business Continuity Plan.

Information Security Objectives

(a) The broad objectives of the ISMS at ZTL are as follows:

- Gain and maintain competitive edge.
- Enhance corporate image.

(b) The objectives of Information Security Management System Policy are:

- i) Protection of ZTL's information assets by maintaining zero level breach.
 - ii) Availability of Desktops and Laptops should be 98% or more of total working hours.
 - iii) Compliance to legal/statutory requirements with nil violations.
 - iv) Business Continuity Management by continuously testing as per plan and updating of plans wherever required.
 - v) Continual improvement through reviews, feedback, audits and learning from incidents.
 - vi) 100% awareness through training programs to educate the employees on ISMS aspects, and maintain the same.
 - vii) Monitoring and responding to information security threats
 - viii) Establishing individual responsibilities for information security for the entire workforce
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